



Family Transition Checklist

Families currently receiving Child Care Benefit and/or Child Care Rebate will need to:

- Create a myGov account if they don't already have one by going to my.gov.au and then linking it to their Centrelink online account.
- Check for their Centrelink letters from April 2018 onwards.
- Follow the instructions in their Centrelink letter and go online as soon as possible via my.gov.au and complete their Child Care Subsidy assessment or their Child Care Subsidy claim.
- Do this as soon as possible after they receive their Centrelink letter.

Important points to note:

- ▷ Child Care Subsidy cannot be paid to providers on behalf of families who have not completed their Child Care Subsidy assessment or claim and been assessed as eligible and entitled.
- ▷ In May and June 2018 Centrelink will send reminders to families who have not completed their Child Care Subsidy streamlined assessment or claim.
- ▷ From April 2018 **new families** starting child care before 2 July 2018 can claim for Child Care Benefit and Child Care Subsidy in one step. They will receive Child Care Benefit until the Child Care Subsidy starts on 2 July 2018.
- ▷ From April 2018 new families **planning to use approved care for the first time in early July 2018** can claim for Child Care Subsidy. This includes families starting in outside school hours care for the first time in July 2018. These claims will be assessed by Centrelink to take effect from 2 July 2018.
- ▷ Families can provide their Child Care Subsidy information to Centrelink verbally from April 2018 if they cannot provide it online. Information on this can be found at: www.humanservices.gov.au/childcaresubsidy

Additional Child Care Subsidy (temporary financial hardship) and (child wellbeing)

- ▷ In May 2018 the Department of Education and Training will write to providers about Additional Child Care Subsidy (child wellbeing). From 2 July 2018 providers can give a certificate for Additional Child Care Subsidy (child wellbeing) for an initial period of six weeks.
- ▷ Providers can then apply to Centrelink for further periods. Where a child is at risk of serious abuse or neglect and an eligible adult cannot be identified an 'Additional Child Care Subsidy (child wellbeing) provider eligible arrangement' may be considered.
- ▷ From 2 July 2018 families can apply to Centrelink for Additional Child Care Subsidy (temporary financial hardship) – after they have been assessed as eligible for Child Care Subsidy.

Important points to note:

- ✓ Families must complete a Child Care Subsidy assessment or Child Care Subsidy claim and be assessed as eligible before a claim can be made for any element of the Additional Child Care Subsidy.
- ✓ Information about Additional Child Care Subsidy for families can be found at <https://www.humanservices.gov.au/individuals/services/centrelink/additional-child-care-subsidy>
- ✓ Information about Additional Child Care Subsidy (child wellbeing) for providers can be found at <https://www.education.gov.au/child-care-safety-net-2>